

## **FRAME BY FRAME - TERMS & CONDITIONS**

THE PROVIDER - Frame By Frame Photobooth.

THE CUSTOMER - The person booking Frame by Frame photobooth for there event.

The following conditions and its terms will set forth the agreement between the provider and the customer for the hire of photobooth/Magic Selfie Mirror. These written conditions sets forth the full, written intention of both parties and supersedes all other written and/or oral agreements between the parties.

**SERVICE PERIOD** Provider agrees to have a photobooth/magic selfie mirror operational for a minimum of 80% during this period; operations may need to be interrupted for maintenance of photobooth (e.g. restocking photo paper).

**BOOKING** With limited photoboos/magic selfie mirror available from us the provider, we have to operate on a first come first served basis. The customer understands that a booking is not final until the deposit is secured.

**PAYMENT** A £100 NON-REFUNDABLE deposit is required at the time of booking a photobooth/magic.

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A £100 NON-REFUNDABLE deposit is required at the time of booking a photobooth/magic selfie mirror to secure the date. Large scale events or corporate events may require a larger deposit. The remaining balance is due no less than 21 days prior to your event.

If the operator has to use the equipment for a time period in excess of the hire period agreed, the additional time will be billed at the following rates: £75 per hour of use. Idle hours are

charged at £25 per hour.

Payment for additional time required must be paid before any additional hours are provided.

## EXTRAS

Unless previously arranged extras maybe available to purchase on the day of your booking, these include double prints, a book for guests to insert there photos and write messages, USB and extra hours. Payment for extras must be agreed and paid for before operation of booth starts, with the exception of extra hours that must be arranged no less than hour before the end of your photobooth/magic selfie mirror booking period.

## DATE CHANGE AND CANCELLATIONS

Any request for a date change must be made in writing at least (40days) in advance of the original event date. Change is subject to photobooth availability and receipt of a new booking agreement. If there is no availability for the alternate date, the deposit shall be forfeited and event cancelled.

Your right to a full refund; if you wish to cancel your booking, you have the right to a full refund minus £10 cancellation fee, on the full amount of the balance you have paid if you cancel within the first 7 days of making a booking.

Any cancellation after the first 10 days of booking will forfeit any deposit payment made.

Your deposit is non refundable however we will be more than happy to reschedule your hire date where possible.

Any request to cancel the booking must be made in person, via post to the address or via telephone call only (text, messenger or email are not satisfactory methods). If you are within 30 days of your booking date, you will still be responsible for remaining balance owed, and we will seek further collection methods where needed. Your final payment is non refundable if you decide to cancel within 30 days to event date.

## DAMAGE TO PROVIDERS EQUIPMENT

The customer acknowledges that they shall be responsible for any damage or loss to the providers equipment caused by any misuse of the providers equipment by the customers or its guests.

## INDEMNIFICATION

The customer agrees to, and understands the following:

\* The customer will indemnify the provider against any and all liability related to the Customers event during or after customers event. The customer will indemnify the provider from time of the service and on into the future, against any liability associated with the customer.

\* The customer will indemnify the provider against any or all liability associated with the use of any pictures taken within the photobooth/magic selfie mirror, by Its representatives,

employees or affiliates at the customers event.

\* All guests using the photobooth/magic selfie mirror hereby give to Frame by Frame photobooth the right and permission to copyright and use all photographic portraits or pictures for illustration, art, promotion, advertising, trade, or any other purpose.

\* In addition, I hereby release, discharge and agree to save harmless Frame by Frame photobooth, from any liability, that may occur or be produced in the taking of said picture or in any subsequent processing thereof, as well any publication thereof, including without limitation any claims for libel or invasion of privacy.

\* Younger guests, in operation of photobooth/magic selfie mirror, are the responsibility of their elders. They must be accompanied at all times during their session, and must not be left un-attended, Frame by Frame photobooth, nor its staff are baby sitters, and can not be held responsible for the neglectful actions of young children.

\* If at any point Frame by Frame photobooth staff feel threatened by the customer or their guest, the photobooth/magic selfie mirror operation will cease without a refund given. Any threatening or violent behaviour will not be tolerated, and legal actions will be taken out on those who cause actual bodily harm, or cause physical damage to equipment.

Our T&Cs with you agree to us retaining data relating to you and / or your business with the express intention of using such data in our contractual dealings with yourselves.

Upon satisfactory conclusion of the contract all records and data will be held by us unless we receive express instructions from yourselves to the contrary.

At no point will any of this data / information be shared with any 3rd party unless in express pursuance of the contract.